



The 20th International Conference on Software,  
Telecommunications and Computer Networks

**SoftCOM 2012**

Split, September 11-13, 2012



## The 2nd Workshop on Regulatory Challenges in the Electronic Communications Market

Steering Committee:

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The workshop series on regulatory challenges in the electronic communications market was initiated at SoftCOM 2011, under the name „The Electronic Communications Regulatory Challenges - Experiences from the 'Looking to the Future' Project“. The project „Looking to the Future“ is a collaborative project led by the Croatian Post and Electronic Communications Agency HAKOM, involving three Croatian universities with study programs in the areas of telecommunications and electronic market economics (in Zagreb, Split and Osijek), and representatives of telecommunication industry and operators in Croatia. The objective of the project is to recognize and foresee potential problems in the electronic communications market and to avoid them through creating a proactive regulatory environment. The 2012 workshop is planned as a full-day event encompassing an invited session devoted to the „Looking to the Future“ project and an open-call session, addressing a broad range of topics related to regulatory reform and impact of NGN (listed below).

**Sessions:**

**1. Invited session: Experiences from the project „Looking to the Future“**

**2. Open call session: Regulatory reform: Impact of NGN**

Topics of interest include:

- Technology for Next Generation Network
- Next Generation Network and Regulatory Challenges
- Interconnections in Next Generation Network
- Licencing in Next Generation Network
- Next Generation Access and Investment
- Innovation and Next Generation Network
- Broadband Ecosystem for Rural Areas
- Approach to Digital Dividend
- Network Neutrality
- Transition to IPv6
- Universal services vs. universal access
- Convergence and regulation
- Services and regulation
- QoS in Next Generation Network
- Infrastructure vs. service competition
- Market power and Next Generation Network
- Customer protection

Prospective authors are encouraged to submit novel, previously unpublished full papers for consideration. For paper formatting, style, submission guidelines and deadlines, please refer to the SoftCOM main web site (<http://www.fesb.hr/softcom>). The tentative paper submission deadline is June 15, 2012. All papers will be peer-reviewed and accepted papers will be published in the Workshop proceedings and in IEEExplore.